

American Home Shield® At A Glance

ahs.com


American Home Shield, a business unit of ServiceMaster Global Holdings, Inc. (NYSE: SERV), is the leading provider of home warranties in the nation and founded the industry more than 40 years ago. Through their home warranties, American Home Shield and its wholly-owned subsidiaries, HSA Home Warranty, Warranties and Landmark Home Warranty, provide residential customers with service contracts to repair or replace electrical, plumbing, central heating and air conditioning systems or components, water heaters and other major appliances. These contracts are serviced through pre-screened independent contractors.



Headquartered in Memphis, TN

Customer Contact Centers

Memphis, TN, LaGrange, GA,
Carroll, IA, Phoenix, AZ & Salt Lake City, UT

**Nation's
largest
contractor
network**



*11,000 contractors and
45,000 service technicians*

1.6 Million Customers



>3 Million Service Requests in 2015



**Approximately
1,900 Employees**



\$3 Billion

claims paid in the last 10 years

93% *of AHS claims
serviced in past
three years*



**Sector Ranking
(2015)**

*Market leader in
home warranties with
42% market share*



Operating Revenue
\$992 million* **\$309 million**
(TTM) *(Q3 2016)*

EBITDA
\$374 million* **\$79 million**
(TTM) *(Q3 2016)*

**Trailing twelve months data as of September 30, 2016*