

ServiceMaster At A Glance

ServiceMaster Global Holdings, Inc. (NYSE: SERV) is a leading provider of essential residential and commercial services and well-recognized brands, operating through an extensive service network of more than 8,000 company-owned locations and franchise license agreements.



Protecting homes and businesses



**Global headquarters
Memphis, Tennessee**



**Operating in
25+ countries**

Brands



Founded the home warranty industry in 1971 and boasts a national footprint unmatched by any competitor. Together with its wholly-owned subsidiaries, serves approximately 1.6 million customers in 50 states.



Network of approximately 275 franchises throughout the U.S. and Canada, performing more than 100,000 home inspections each year.



A well-respected name in furniture repair and restoration, with more than 300 franchises in the U.S. and abroad, providing unsurpassed expertise and guaranteed workmanship.



The largest home cleaning franchise network in the U.S., providing services in 48 states, the District of Columbia and four continents, including more than 200,000 home visits in North America every month.



A leader in janitorial services, commercial carpet cleaning, hard surface floor care, and residential carpet and upholstery cleaning with franchised and licensed locations around the world.



Leader in disaster restoration from damage caused by water, smoke, wind and fire. Experience in the U.S. and abroad, including clean-up after Hurricanes Sandy and Katrina, Thailand and Calgary floods and the Pentagon after Sept. 11, 2001.



The largest termite and pest control provider in the U.S., founded in 1927. Serves approximately 2.8 million customers in 47 states and 22 countries, with protection against termites, rodents, wildlife and other pests threatening human health and safety.

Performance

(All numbers 2015, as reported)



\$2.5 B
revenue



\$622 M
EBITDA



6 years
of consecutive revenue
and EBITDA growth

Our People and Partners



13,000 employees

33,000 independently-employed franchise employees

11,000 home-service contractors, employing...

45,000 service technicians

Services

Trusted professional help making more than 75,000 service calls each business day



Fire & Smoke
Restoration



Commercial
Cleaning



Inspection
Services



Water & Mold
Restoration



Repair



Residential
Cleaning



Floor
Cleaning



Restoration



Flooring
Restoration



Upholstery
Cleaning



Pest Control



Furniture
Repair



Cabinet
Refacing



Insulation



Janitorial
Services



Exclusion

Community



Over \$1 million raised

since 2011, finishing in top 20 United Way of Mid-South in 4 consecutive years



14,000+ volunteer hours

in 2014, valued at nearly \$300,000



Longtime corporate sponsor of **St. Jude Classic** golf tournament to support childhood cancer research and treatment



Employees have built and donated **8 Habitat for Humanity homes** since 2007